



# AVIA | Marketplace

## Top Virtual Visit Companies

### 2024 Update

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# What is AVIA Marketplace?

## An engine to accelerate your vendor selection process.

AVIA Marketplace is the leading online resource for unbiased information about digital health companies and solutions. Healthcare leaders can access thousands of vendor profiles, refine by product category, solution type and EHR integrations, see honest ratings and reviews, and generate Match Scores to find vendors with experience serving similar organizations. AVIA Marketplace simplifies the vendor selection process and provides critical additional transparency, helping hospitals and health systems leverage each other's experiences to make better decisions together.

Register at AVIA Marketplace today to jumpstart the search for your next digital health partner.

## About virtual visits

**Virtual visits are the ability for patients to access remote care either synchronously (with a scheduled or on-demand live virtual encounter) or asynchronously and on-demand (through email, text, or chat messages).**



Consumer demand for accessibility and convenience is greater than ever, but wait times for in-person primary care visits have increased, averaging at least seven days at minimum and more than a month in some markets. Virtual visits address these challenges, while also catering to the many patients who prefer them over in-person care.

Virtual visits, whether synchronous or asynchronous, represent just one piece of the patient care journey and occur as part of a framework alongside other key components. The following sample framework illustrates how the supporting elements occur in sequence with the virtual visit to promote effective care delivery:

**Assessment and routing:** Ability for a patient to navigate to care options (e.g. through a symptom checker or self-service). An inventory of care options is presented based on patient assessment or search (inclusive of self-care, virtual, and in-person visit options).

**Pre-visit prep:** Ability for a patient to complete pre-visit information collection to prepare for their virtual visit. May include demographic information, medical history, insurance and payment, the reason for their visit, visit instructions, and an opportunity to test technology to ensure compatibility with patient devices.

**Visit:** Ability for a patient to connect with a provider synchronously or asynchronously.

Synchronous visits can be conducted with video and audio, audio only, video and phone, or phone only. Asynchronous visits can be conducted through live chat or patient questionnaire submission.

**Post-visit:** Ability for a patient to seamlessly coordinate any necessary follow-up services, including specialty referrals, ancillary services such as labs or imaging, or scheduling repeat visits.

## The case for virtual visits

Consumer demand for accessibility and convenience is greater than ever, but wait times for in-person primary care visits have increased, averaging at least seven days at minimum and more than a month in some markets. Virtual visits address these challenges, while also catering to the many patients who prefer them over in-person care.



“After working with dozens of health systems across the AVIA network, it is clear that video visits are just the beginning: Hospitals and health systems that offer a seamless patient and provider experience for both synchronous and asynchronous approaches will also be well-positioned to take advantage of opportunities for growth, optimization, and efficiency.”

— Marisa Furney, AVIA Virtual Visits Expert

## What many of the leading solutions offer

The leading virtual visit solutions go far beyond video visits, with a wide range of tools and capabilities to offer a flexible care experience for patients and a data-rich environment for providers that fits within existing workflows. Some key elements include:

**Access and scheduling:** Solutions should be multilingual and omni-channel, with no required app download for patients/members. Navigation and scheduling should continue through existing workflows, and providers must be able to launch the solution through the EHR.

**Intake and virtual waiting rooms:** The ideal solution will offer digital form upload and intake, patient/member queuing, file sharing, notifications when the provider is ready to start the visit, integration with connected devices for vitals collection and tools for

patients to test the technology before the visit begins.

**Virtual encounter:** Solutions should include high-resiliency, high-latency video that can toggle to phone/audio, multi-party video capabilities, group chat, and screen sharing. Asynchronous visits should allow a patient to alternate between modalities (such as text, chat, in-app messaging, or secure portal), integrated symptom checking and virtual triage, estimated provider responsive time, notifications when providers respond, and the ability to escalate to a video visit or in-person care if needed. All solutions should allow file sharing, provide patient education, and obtain feedback after the encounter.

**Diagnosis and documentation:** Solutions should leverage existing patient data, support templated documentation that flows to the EHR, and push after-visit summaries to the patient portal. Providers must be able to review, confirm, or revisit diagnosis and treatment options within existing provider workflow tools.

**Billing, orders, and follow-up:** Data regarding eligibility and benefits, prescriptions, labs, orders, and referrals should flow between the solution and the host system, along with pricing and discount information to aid with claim generation. Buyers should also look for automated follow-up and referrals on treatment, adherence, and patient re-engagement, as well as care handoff tools (such as direct scheduling) for patients at escalation or exit points.

**Technical support:** The leading solutions offer phone, text, and chat-based support for both providers and patients.

**Flexible staffing:** Buyers should look for solutions that guide patients to relevant providers based on coverage and allow provider pooling to fill under-utilized capacity. Queuing to third-party providers should meet all service level agreements.

**Analytics:** Solutions should generate data and profile insight about provider utilization and productivity, most commonly treated conditions, volume by day and time, and resolutions versus escalations.

## Organizing for virtual visit success in your health system

Before deploying any virtual visit solution, health systems should do the necessary research and preparation, which includes:

- Gaining a clear picture of expected patient demand and projected growth
- Examining available provider capacity to accommodate synchronous or asynchronous visits

- Identifying who will staff visits, how synchronous and asynchronous visits will be staffed, and which providers will require credentialing
- Getting buy-in from clinicians and staff
- Upgrading technical infrastructure and hardware as needed
- Identifying organizational goals around new revenue streams, commercialization, and care model deployment

The majority of patients prefer virtual visits over in-person appointments, but long-term success for health systems depends on deploying solutions that prioritize patient and provider experiences equally. With careful preparation and a methodical approach to vendor assessment and selection, health systems can increase patient satisfaction, deliver enhanced convenience, enable greater access, improve operational efficiency, and expand catchment areas through virtual visit capabilities.

## Introduction to the report

The Top Virtual Visit Companies Report is a resource designed to guide healthcare professionals in their quest for exceptional operational and customer oriented solutions. This report offers perspective on prominent provider documentation companies as reflected in the client reviews gathered on AVIA Marketplace and presents a selection of leading-edge solutions and companies.

This report is organized around client reviews that provide insight into the impact these solutions have had with the organizations they work with and include concise summaries that could assist in pinpointing solutions tailored to your unique needs. Our [AVIA Marketplace](#) serves as an additional resource, facilitating access to detailed company profiles, verified client lists, comparison of various solutions, and Match Scores to streamline your selection process. For even greater depth, AVIA experts are available through a Marketplace Product Review (for digital health solutions) and AVIA Membership (for hospitals and health systems). Ready to learn more? [Send us a note!](#)

### Our methodology

The data that powers this report stems directly from the AVIA Marketplace, informed by reviews and by the number of verified health system clients associated with each company featured in the marketplace. In observance of confidentiality agreements, the complete client lists may not always be available from vendors.

Please note that the data presented is dynamic and subject to change over time. Therefore, we advise that decisions drawn from this information should be made judiciously, backed by thorough consideration.

## AVIA's perspective and report limitations

Please note that this information does not reflect the opinions or views of AVIA as a whole, or AVIA Advisory Services. Rather, it reflects data captured on AVIA Marketplace at a point in time. This data is subject to change over time.

We at AVIA acknowledge the diverse strategies hospitals employ when selecting technologies. The reviews herein can offer valuable insight, but we also encourage considering other factors, like EMR integration, experience with clients similar to your organization, or overall market presence, which may prove pivotal in decision-making. We endeavor to provide a comprehensive analysis on these other aspects as well.

Our unique Product Grid, powered by our proprietary Match Score, is a useful tool to consider in your evaluation process. This methodology ensures that the products featured not only meet the buyer's specific requirements but also exhibit solid market establishment.



## AVIA Marketplace's top virtual visit companies

The top-rated virtual visit companies were the most-reviewed within their product category. Companies in this section have all received the “Top-reviewed” recognition and the order does not indicate a ranking.



4.9 ★★★★★ 15 reviews

At Andor Health, our mission is to change the way care teams connect and collaborate. By harnessing machine and human intelligence, our cloud-based platform unlocks data stored in electronic medical records to deliver real-time actionable intelligence to care teams – both inside and outside of their enterprise. By optimizing communication workflows, our solutions accelerate time to treatment, decrease clinician burnout, and drive better patient outcomes. Built on an AI/ML framework, healthcare institutions and clinicians can self-configure the signals and workflow actions as you would any device connected to the internet, and personalize the intelligence they need at the right moment in time to provide better care.



5.0 ★★★★★ 5 reviews

GYANT is focused on virtual consumer engagement driven through Artificial Intelligence (AI). GYANT works with health systems, provider groups, and payers. Our suite of flexible solutions is designed to compassionately engage the consumer throughout the care process in an easy to use format.





5.0 ★★★★★ 4 reviews

Mediktor is the most advanced AI-based medical chatbot for triage and pre-diagnosis that guides patients to the right level of care at the right time – improving access while enabling more efficient care navigation. Powered by a sophisticated AI engine that enables users to converse naturally in several languages, Mediktor’s white-labeled SaaS is omnichannel and can be easily embedded into any interface (web, mobile, desktop). Mediktor’s customers include health plans, hospitals and health systems, telehealth, and pharmaceutical companies.



5.0 ★★★★★ 2 reviews

Artisight redefines the possibilities of healthcare through its Smart Hospital Platform and solutions for virtual care, quality improvement, and care coordination. Anchored in deep clinical knowledge and industry-defining artificial intelligence, Artisight’s state-of-the-art computer vision and robust multi-sensor network adapts in real-time to specific environments and workflows, unlocking previously inaccessible data and ensuring seamless integration into your healthcare ecosystem.



5.0 ★★★★★ 1 review

Zoom for healthcare helps clinicians and other healthcare personnel provide the highest quality and cost effective solution to meet the dynamic needs of healthcare organizations. A variety of applications including telehealth, collaborative healthcare, medical education, and population based care are affectively being utilized across the healthcare continuum to patients around the globe.



5.0 ★★★★★ 1 review

Zipnosis is a telemedicine platform that empowers providers and prioritizes patients. Our white-label virtual care solution increases access for patients and reduces 99% of provider work time. By leveraging asynchronous medical protocols, Zipnosis enables providers to deliver care in under two minutes, creating a better experience for both patients and providers. Zipnosis also enables providers to seamlessly transition into synchronous modes of care, including chat, video, and phone, while triaging and routing patients to in-person care when necessary.



5.0 ★★★★★ 1 review

Amwell (previously known as American Well) is a leading digital care delivery platform in the United States and globally, connecting and enabling providers, insurers, patients, and innovators to deliver greater access to more affordable, higher quality care. Amwell believes that digital care delivery will transform healthcare. The Company offers a single, comprehensive platform to support all telehealth needs from urgent to acute and post-acute care, behavioral health, as well as chronic care management and healthy living. With over a decade of experience, Amwell powers telehealth solutions for over 240 health systems comprised of 2,000 hospitals and 55 health plan partners with over 36,000 employers, reaching over 80 million lives.



5.0 ★★★★★ 1 review

InTouch Health's mission is to provide a Telehealth Network and Services to support access and delivery of high-quality clinical care to any patient at any time, while reducing overall costs of care. Their senior management and staff are devoted to leveraging their combined experience in telemedicine, telecommunications, healthcare products and services, and robotics to assist health systems to deploy telehealth programs quickly and seamlessly. InTouch Health is evolving its business model from "acute care clinical services" focus to an enterprise "care-anywhere" model by offering a complete portfolio of software, hardware, connectivity, and services that meets all telehealth needs.



5.0 ★★★★★ 1 review

Playback Health is a software technology company that builds, deploys, and scales secure mobile solutions to help providers more effectively deliver medical information and care instructions to patients, their families, and other care providers. Playback's SaaS platform helps promote a communication-first strategy that allows healthcare organizations to leverage their EMRs, patient portals, and other systems of record to add value, empathy, and engagement at every level.



5.0 ★★★★★ 1 review

Rhinogram recently recognized by KLAS TOP 20 Emerging Solutions: Improving Patient Experience & Reducing Cost of Care. With Rhinogram healthcare systems optimize their communication and connections with patients and healthcare organizations securely and effectively. Studies show that 83% of patients would prefer to text messages. Rhinogram gives healthcare systems and their patients HIPAA-compliant methods of communication that elevate care, patient compliance, and profitability. Streamline and liberate clinical and administrative teams across your organization, and increase the quality of care your facility provides, all while increasing billable services, and providing better care to patients through better connections.



5.0 ★★★★★ 1 review

The first and only DTx platform that collects patient vital sign data using smartphone collected PPG signals, analyses and triages, and produces diagnostic suggestions for clinicians.



5.0 ★★★★★ 1 review

ScribeAmerica was established in 2003, while the concept of medical scribe utilization in the industry has been anecdotally reported since the 1970's, ScribeAmerica transformed this cottage operation into a national industry. In 2006, we were the first company to demonstrate that the synergy of the Scribe/MD/EMR model could overcome productivity losses experienced by unassisted physicians using EMR. In 2008, we were the first scribe company providing services on both coasts and the only scribe company present at ACEP, AAOS, and SHM. We credit our success to our generous profit-sharing business model whereby the actual Project Leaders who manage our client's programs are rewarded. By enfranchising our employee base, we ensure limited attrition among management and attract the best talent in the industry to run your program.



4.7 ★★★★★ 3 reviews

VitalTech provides a comprehensive enterprise solution that empowers patients to better care for their health, while enabling care teams to monitor, manage and care for patients remotely. Our proprietary platform enables health systems, managed care organizations, home health agencies, physicians, and senior living facilities to automate workflows while improving health outcomes, increasing patient safety, and lowering the cost of care. Our suite of easy-to-use solutions increases patient engagement and compliance.



4.7 ★★★★★ 3 reviews

Bright.md is a complete, white-labeled solution for health systems to empower their patient population with self-service online tools that guides them to the optimal type of care based on their concern, and when determined appropriate, take a thorough symptom assessment to receive a diagnosis and treatment plan from their own providers.



4.7 ★★★★★ 3 reviews

LookDeep Health believes that video inside the hospital will become ubiquitous - the next platform for continuous patient monitoring - and a foundational element for hospital AI in the future. We provide a low cost, flexible, tele solution for hospitals to use with every patient. In addition to no cost hardware, our software enables one to many patient monitoring, instant access for providers and families, and an AI assistant that watches when the patient is alone. Our computer vision and AI technology watches video and extracts patterns related to safety and room environment, movement and mobility, location and recovery, and more. Through continuous monitoring of patients it assists in relieving the scarcest resource in the hospital - clinical attention.



4.0 ★★★★★ 1 review

TytoCare is transforming primary care by putting health in the hands of consumers. We seamlessly connect people to clinicians to provide the best remote home examination and diagnosis solutions. TytoCare has three telehealth products: TytoHome™ for consumers, TytoPro™ for professionals, and TytoClinic™ for remote point-of-care locations. All solutions are designed to replicate a face-to-face clinician visit and include a hand-held modular examination tool for examining the heart, lungs, skin, throat, ears and body temperature; a complete telehealth platform for sharing exam data, conducting live video exams and scheduling visits; a cloud-based data repository with analytics; and built-in guidance technology and machine learning algorithms to ensure accuracy and ease of use. The TytoCare platform also allows for simple integration with EHR systems and other telehealth platforms.



4.0 ★★★★★ 1 review

Epic Systems Corporation is a healthcare-focused software company that develops and offers products to improve the health of people. The company's products are used at community hospitals, academic medical centers, children's organizations, safety net providers, retail clinics, multispecialty groups, integrated delivery networks, rehab centers, and patients' homes as well as in many other aspects. Epic Systems Corporation was established in 1979 and is based in Verona, Wisconsin.

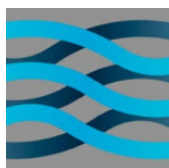
## More virtual visit companies

*Companies in this section did not have any reviews on AVIA Marketplace at the time of publishing. However, based on the number of verified clients we were able to gather, we include them here as other virtual visit companies to consider. They are listed in alphabetical order.*



### **98point6**

Founded in 2015 and headquartered in Seattle, 98point6 is pioneering a new approach to primary care. By pairing technology with board-certified physicians, our vision is to make primary care more accessible and affordable leading to better health. We meet consumers where they are by offering private, text-based diagnosis and treatment via a mobile app. For employers, health plans and health systems, 98point6 increases primary care utilization among those not actively or appropriately engaged in their health—enabling earlier medical intervention and reducing overall cost of care.



### **AccendoWave**

AccendoWave, a Pain Data Company with machine learning pain measurement & management technology. AccendoWave, a Top 4 Global Best in Class Health Equity Solution and Top 15 Global Best in Class Remote Monitoring Company, benchmarks pain data (specialty, gender, age) with machine learning technology to eliminate bias, improve outcomes and reduce health care costs. Incubated by HCA - Samsung and AT&T are our partners.



### **AdviNOW Medical**

AdviNOW Medical removes friction points between the patient, clinic, payer, and provider. The first complete automated journey platform seamlessly navigates all aspect of the encounter. The AdviNOW System includes the Digital Front Door, AI Data Collection and Triage, Decision Support and Scribe, Post Patient Engagement, AR Medical Equipment. The result of the AI enabled documentation is automated care coordination, exact and personal consistency of care with gaps closure, increased patient throughput and reduced patient wait times.



## **Althing**

Althing provides direct to provider encounters for school districts and communities. On the award winning and only FDA grade engagement platform, school age adolescents and community members are empowered to privately share their well being with a provider and gain immediate and direct access to the help they need. The service is provided in the patient's preferred language, culture and literacy.



## **Amazon**

Amazon is an e-commerce retailer formed originally to provide consumers with products in two segments. It offers users with merchandise and content purchased for resale from vendors and those offered by third-party sellers. Operating in North American and International markets, Amazon provides its services through websites such as amazon.com and amazon.ca. It also enables authors, musicians, filmmakers, app developers, and others to publish and sell content via its branded websites. Amazon also provides Kindle Direct Publishing, an online platform that allows independent authors and publishers to make their books available in the Kindle Store. In addition, it provides co-branded credit card agreements and advertising services, serves developers and enterprises through Amazon Web Services, and manufactures and sells electronic devices. It offers Amazon Prime which is an annual membership program. It provides free shipping, streaming, and access to books to borrow and read on a Kindle device. Amazon was founded in 1994 and is headquartered in Seattle, Washington.



## **AristaMD**

AristaMD offers its clients unique tools for facilitating electronic consultations, often called eConsults and in-network specialist referrals that offer great value and rapid ROI, typically within 30 days of the rollout. eConsults enable higher-level care at a lower cost than the traditional delivery model. Health systems access AristaMD's platform to improve workforce efficiency while reducing costs. This interoperable platform can be used alone or integrated with any EHR without disrupting a hospital's clinical workflow. AristaMD offers a team of Registered Nurse Navigators (RNNs) to support the implementation and ongoing routing of eConsults. Using a secure, HIPAA-compliant platform, RNNs identify referral and follow-up

requests that are appropriate for eConsult, route these requests to the appropriate specialist and return the recommendations to the patient's primary care provider for treatment. eConsult services are typically used by health systems to lower readmission rates and manage emergency department and discharge follow-up.



### **Array Behavioral Care**

Array Behavioral Care is a virtual psychiatry and therapy practice that was founded by clinicians more than 23 years ago. We employ and closely manage a large team of licensed psychiatrists, therapists, and behavioral health specialists who use evidence-based assessment tools and treatment protocols to provide high-quality, standardized care. Our clinicians are supported by administrative and technical teams and overseen by engaged, experienced clinical leaders ensuring they deliver care that is effective, safe, and clinically appropriate.



### **AvaSure**

AvaSure 360™ is a comprehensive suite of solutions for all inpatient telehealth needs on a single, scalable platform. In 2008, AvaSure deployed the TeleSitter in its first U.S. hospital. The AvaSure TeleSitter is a continuous virtual care solution deployed for patients at higher risk of hurting themselves or their caregivers. Before AvaSure, hospitals deployed one-to-one nurse assistants to keep patients safe. Now in use across the U.S., the TeleSitter has helped to address the falls problem and now goes far beyond the initial application to solve a wide range of patient safety, quality, and workflow challenges.



### **Avera eCare**

Avera eCARE® is a national leader in virtual health care with a proven 25-year record in visionary thinking. We're using innovation to find new ways to connect our specialty care providers to health systems – both large and small.



### **Babylon**

Babylon is a leading digital-first, value-based care company with a mission to make high-quality healthcare accessible and affordable for everyone on Earth. Babylon's Symptom Checker is a great way to



explore relevant reference information about medical conditions that may be related to your self-reported symptoms. Unlike researching your symptoms online, our Symptom Checker accounts for your self-reported age and gender, and your responses to questions when providing reference information about possible medical conditions. After an interactive Q&A, the Symptom Checker will show you reference information about a few statistically relevant possible medical conditions out of a database of hundreds of the most common medical conditions.



### **BetterConsult**

BetterConsult helps ACO's provide specific treatment support options for patients increasing their risk of hospitalization. We work with the ACO to help provide doctors the most appropriate answers at the point of care.



### **Braid Health Imaging + AI Platform**

Developed by Apple alumni. Fueled by Twitter visionaries. We're creating AI technology that supports radiologists with the fastest imaging platform ever built. We've seen overwhelming volumes of Chest X-Rays during the COVID-19 pandemic due to a shortage of lab tests. Local Radiologists are overwhelmed. Chest X-Rays are a frontline tool based on early findings from hospitals in WA and NY. Chest X-Rays provide primary support for clinical diagnosis and progress of COVID-19 and other ICU patients (Also supports US, CT, MR) Braid Health has a turnkey solution to provide a hosted web-based diagnostic imaging platform that can run anywhere, even on limited bandwidth. Plus, our Board-certified Radiologists can provide remote triage within minutes, or we can connect your Radiologists as well to leverage the entire network as needed.



### **Bridge Patient Portal**

Bridge Portal allows you to orchestrate and personalize the care journey from end-to-end. Create coordinated transitions along each stage of the patient's journey for maximum engagement. After a patient self-schedules an appointment, the platform can drip appointment reminders, send forms, and trigger the intake process – significantly improving the entire online patient experience. Bridge

Portal offers appointment requests, portal self-registration, two-factor authentication, patient forms, appointment reminders, broadcast messaging, proxy accounts, patient education and surveys, prescription refill requests, lab results, medical records access, and secure patient-provider messaging.



### **CallCare24**

At TeleHealth+, we believe that healthcare should be easily accessible and convenient for everyone. That's why we have created a platform that connects you with experienced healthcare professionals, allowing you to receive medical care from the comfort of your own home. With TeleHealth+ Our enhanced RPM platform combines cutting-edge technology with a patient-centric approach, empowering healthcare providers to deliver superior care remotely. Through seamless integration with advanced wearable devices and real-time data analysis, our solution provides a comprehensive and accurate picture of patients' health status.



### **care.ai**

Our very personal and passionate mission is to power more human care by advancing AI monitoring and predictive technology that is enabled by the largest behavioral dataset for healthcare, Advanced Edge Sensors and our IDA Platform. As an AI company, we are focused on using our transformative innovations to deliver Self-Aware Rooms®, Smart Facilities, and Remote Patient Monitoring to autonomously optimize quality and patient experience. Our AI-powered solutions automate repetitive tasks, predict problems before they occur and allow providers to focus on the emotional support and personalized care that only they can provide.



### **Caregility**

Caregility is dedicated to connecting patients and clinicians everywhere with its Caregility Cloud™ virtual care platform. Designated as the Best in KLAS Virtual Care Platform (non-EMR) in 2021 and 2022, Caregility Cloud™ powers a purpose-built ecosystem of enterprise telehealth solutions across the care continuum. Caregility provides secure, reliable, and HIPAA-compliant audio and video communication designed for any device and clinical workflow, in both acute and ambulatory settings. Today Caregility supports more than 1,000

hospitals across 75 health systems with over five million virtual care sessions hosted annually. From critical and acute, to urgent and emergent, to post-acute and ambulatory, as well as hospital-at-home, Caregility is connecting care everywhere.



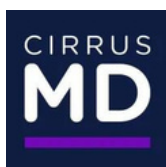
### **Carium**

Carium is a Care Experience Platform (CXP) delivering the next generation of advanced virtual care technology. Within one, cohesive ecosystem, the end-to-end care journey is actionable, personalized and efficient for care teams and the people they serve. Carium helps health systems, payors/payviders and healthcare innovators lower costs; increase speed-to-market; achieve measurable results; and enable robust, engaged experiences.



### **Change Healthcare**

Change Healthcare is inspiring a better healthcare system. We are a leading independent healthcare company that provides data and analytics-driven solutions to improve clinical, financial and patient engagement outcomes in the U.S. healthcare system. Our comprehensive suite of software, analytics, technology-enabled services and network solutions take costs out of the healthcare system by driving improved results in the complex workflows of payers and providers by enhancing clinical decision-making and simplifying billing, collection and payment processes, and enabling a better patient experience. We are creating a stronger and more efficient healthcare system that enables better patient care, choice, and outcomes at scale.



### **CirrusMD**

CirrusMD develops “closed loop” virtual care solutions for value-based healthcare organizations. We allow everyone to access convenient, timely medical care with local physicians in the same way that doctors address concerns for their friends and family – through text messaging, phone and video chat. Our HIPAA-compliant platform allows providers to offer secure text, image sharing and video visits to patients via mobile devices and web browsers.



### **Cricket Health**

Cricket Health is a specialty kidney care provider of integrated nephrology and dialysis care for people with Chronic Kidney Disease (CKD) and End Stage Kidney Disease (ESKD). Cricket Health delivers world-class, technology-enabled multidisciplinary care both in-person and virtually to achieve the best outcomes possible for patients and the best value for partners, keeping patients healthy and out of the hospital, accelerating access to transplant, and increasing home dialysis adoption. We are committed to aligning the success of our company with those of our partners and the patients whom we serve.



### **Curai Health**

Curai Health delivers virtual primary and urgent care beyond what is humanly possible. We provide 24/7 service across all 50 states as a white-labeled extension of our clients, reducing operating expenses and engaging more patients with accessible, affordable care. Our purpose-built operating system combines the efficiencies of artificial intelligence with the expertise of our network of clinicians. Curai's AI improves both the patient and physician experience by utilizing specialized medically-aware machine learning algorithms that also integrate recent breakthroughs in natural language processing (NLP) including large language models, image processing, and medical reasoning. It's our mission to provide everyone access to the world's best healthcare, and we're empowering our physicians to make it a reality.



### **Curve Health**

Curve's health information exchange and telemedicine platform facilitate frictionless patient care between hospital systems + surrounding post-acute facilities, resulting in higher quality care + smarter billing. Curve Health Overview Curve Health is a mission-driven, venture-backed company creating a telemedicine bridge and dual-access information exchange between Skilled Nursing Facilities (SNF) and Hospitals. Curve Health's mission is to avoid unnecessary ED utilization by linking hospital-based physicians with SNF patients and providers and facilitating frictionless care in place before, during and after acute events.



### **Datos Health**

Datos Health replaces rigid RPM solutions with an interactive remote care platform that goes beyond monitoring and alerting. Providers now have the freedom to implement and customize any digital care programs they choose on our Open Care platform. Our Design Studio allows fine-tuning of all clinical workflows before instantly transforming them into patient CareApps. Automated assisted self-care is now a reality for patients and providers alike.



### **Decoded Health**

Digital first entry point to the clinic/ healthcare system for both virtual and on-site patients. The Solution utilizes Decoded Health's Hyperautomation Platform to scale the entire clinical workflow so that docs can see 3x the number of patients and improve outcomes.



### **DexCare**

Incubated at Providence, one of the nation's largest health systems, DexCare is a data-driven intelligence company focused on making access to healthcare better for everyone. DexCare is a patient acquisition and operational efficiency platform that integrates all care services (virtual care, same day care, primary care, specialty care) making it simple for consumers to find and schedule appointments, and request on-demand video visits within a single application. The platform also has an Intelligent Optimization engine that can manage provider capacity across same-day modes of care to match consumer demand for services.



### **Dictum Health**

Experts in mobile, cloud and clinical sciences, Dictum Health is transforming the way telehealth is delivered by leveraging innovation and quality to provide the Next Evolution in the Continuum of healthcare. Our solution provides point of care devices linked with our secure cloud-hosted telehealth platform, Care Central. We feature an advance FDA-registered, cyber secure, integrated medical tablet that delivers the clinical accuracy of an in-office exam, along with home patient kits for self testing and monitoring. Our Virtual Exam Room technology hosts physician and patient visits over a secure video

conference with simultaneous real-time health data streamed and patient data monitoring (RPM) via our Care Central secure cloud platform. We are reducing the cost of healthcare, while improving and simplifying the access to and quality of care, which provides clinically accurate, actionable insights for clinicians, caregivers, and patients alike.



## **Ejenta**

Ejenta is an AI platform for remote health monitoring and virtual care. Our technology is exclusively licensed from NASA, where our founder developed AI to monitor astronauts in space. We're now applying the technology to improve the care of patients and scale scarce health provider resources on Earth. Intelligent agents (autonomous software programs) automate data collection from wireless devices and medical records to create predictive analytics that highlight patients at risk. Patients can engage with their care plan through mobile phone and smart speaker applications, and they connect to providers via synchronous and asynchronous video and chat. Intelligent agents also help to automate delivery of personalized patient education, reminders, follow up, appointment scheduling and billing. Ejenta has demonstrated successful results in clinical trials with customers like Kaiser Permanente, where we significantly reduced health system utilization, while improving outcomes and engagement from home.



## **EmOpti**

To address staff shortages EmOpti provides telehealth and hybrid workflow solutions with automation to accelerate patient throughput, increase revenue and reduce costs. EmOpti's technology is proven to support high volume, complex, multi-facility deployments with high reliability. The team is comprised of experienced clinicians, logistics experts, health business analysts, and innovative software developers. The EmOpti Telehealth software platform supports 20+ in-hospital use cases, enabling virtual teams to provide remote video consultations and collaborate with on site personnel to optimize care, decrease exposure risk and decrease costs in emergency departments, inpatient units and other acute care settings. EmOpti's professional services division helps health organizations address staff shortages by offering virtual physicians, dieticians and other professional staff to provide high quality clinical care.



## **eVisit**

eVisit is a web application that connects primary care providers with their patients by webcam or phone for the remote diagnosis and treatment of most minor medical conditions (i.e., cold, flu, allergies, etc). eVisit is changing the healthcare delivery model and disrupting the \$135 billion dollar primary care market by allowing physicians to recapture patient visits from the Urgent Care and Emergency Room. Physicians reclaim lost revenue from missed appointments, and patients receive high-quality care from work, home or on the road from the doctor that know them best, their doctor. The eVisit platform allows providers to collect patient co-pays, electronically prescribe prescriptions to the pharmacy of the patients' choice and submit medical charts for reimbursement to 3rd party payers. Unlike other telemedicine companies, eVisit circumvents many of the regulatory issues by maintaining the doctor-patient relationship and keeping patients in their PCMH (Patient Centered Medical Home).



## **Frame Fertility**

Frame Fertility is on mission to help women and men meet their fertility goals. Frame's digital platform and research-driven algorithm enables the early identification of fertility risk and personalized care navigation to lower costs and improve outcomes across conception, birth, delivery and overall health without reliance on expensive, invasive treatment (e.g., egg freezing, IVF). Developed in collaboration with leading experts in prepregnancy and preventive care, our MVP was released to paying customers, and we are currently partnering with healthcare providers and payers to insert the Frame experience into the patient workflow.



## **Galileo**

By providing urgent, behavioral, primary, and complex chronic specialty care in a single care platform, Galileo delivers faster and more accurate diagnosis and treatment, resulting in lower care costs and better outcomes. In addition to its virtual care services, Galileo also offers bilingual and bicultural home and community-based care. Its ability to improve health outcomes in broad and diverse populations has captured the attention of the nation's top value-focused health insurers and employers that are now leveraging Galileo as their provider for comprehensive primary and multi-specialty care.





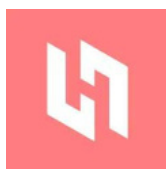
## **Harmonize Health**

Harmonize offers a remote care platform that simplifies technology implementation and clinical triage. It focuses on improving remote care for patients in need, many of whom are unfamiliar with technology and suffer from multiple comorbidities. The patient interface gathers both high-tech and high-touch inputs, while its medical platform guides staff through triage and intervention routing at scale. The Harmonize platform reduces potential overhead by more than 90% while increasing patient engagement. It includes patient adherence rate, information triage workload reduction, and healthcare utilization cost reduction. Harmonize was founded in 2019 and headquartered in San Francisco, California.



## **Harris Healthcare**

Harris Healthcare finds its roots in 1993 when QuadraMed was founded. The company was acquired by Harris in 2013, later changing its name to do business as Harris Healthcare, as part of the Harris Health Group. From the start, Harris Healthcare has focused 100% on healthcare and providing solutions to improve productivity, efficiency and accessibility, ensure regulatory and legal compliance, and enhance the quality of patient care and safety while keeping the financial side of hospital operations securely in the black. Within Harris Healthcare you will find an extensive suite of clinical, financial, scheduling, and planning solutions as well as all the related services you would expect. Their solutions can be mixed and matched to meet the needs of small practices or large IDN networks, and are used in hospitals and health systems and their associated facilities throughout the world.



## **Hatch**

Hatch works with leading health systems to make sure every patient gets to the right place at the right time. By matching a patient's unique needs and the health system's operational goals, Hatch pairs patients with providers to drive improved outcomes, clinically and financially.



## **Health Care Transformation**

Health Care Transformation is shifting the way health care is delivered. Health Care Transformation provides digital asynchronous video



technology that makes care standardized, efficient, and effective. They take info clinicians and staff repeat verbally and automate them into modern videos patients can stream from home. By combining modern videos, digital engagement technology, and analytics, providers and payers achieve a large financial ROI while improving patient outcomes and experience.



### **Health Hero**

Health Hero is AI-Powered Telehealth; Helping hospitals, employers, and health systems build end-to-end health engagement with community organizations to address Social Determinants of Health. Health Hero assists hospitals and organizations with the ability to provide well-being and engagement solutions for returning to work, COVID-19 symptom checking, safety and security, mental health, community well-being, and deliver social determinants of health.



### **Health Recovery Solutions**

Health Recovery Solutions (HRS) supplies 260+ leading health systems, physician groups, and home health organizations with the most advanced remote monitoring platform focused on changing patient behavior to reduce readmission and improve clinical outcomes. HRS' disease-specific telehealth solutions are customized with 90+ care plans, educational videos, teach back quizzes, customized education, and medication reminders, while also integrated with Bluetooth peripherals for advanced clinical monitoring. Videoc calls, phone calls, and messaging are part of the communication tools as well as 24/7 direct technical patient support through the tablets provided or mobile apps.



### **HealthTap**

HealthTap was specifically designed to capture patients from the moment they have a question about their health, through exploring potential self care options, and if needed, through finding a doctor and adhering to treatment plans. In addition too our out of the box application, we can work with health systems on white labeled and co-branded solutions to ensure patients are maintaining a consistent experience across their care journey. Though many individual point solutions exist for individual components of our solution, the combination of all of them in one place establishes our platform as the entry point into the healthcare system.



## **HealthViewX**

HealthViewX is a global healthcare technology company that seamlessly orchestrates clinical and user experience of patients (Fit+), physicians, and provider entities (Sync+) by leveraging its proprietary software platform and comprehensive solution portfolio that includes Chronic Care Management, Remote Patient Monitoring, Referral Management, Digital Health Management, Patient Communication Framework, Telehealth, and extreme personalization solutions. HealthViewX enables greater convenience and simplicity for healthcare providers, payers, and most importantly, patients. Its digital transformation efforts are aimed at building a user-centric healthcare ecosystem to improve patient experience and enhance the provider-patient relationship. HealthViewX is a spin-off from parent company Payoda Technology, Inc., and is headquartered in the U.S., with offices in major cities across the world.



## **Hicuity Health**

Hicuity Health is the nation's leading provider of high acuity telemedicine services, contracted to provide remote patient monitoring (RPM) or critical care to partner hospitals and health systems nationwide. Our proprietary clinical response platform leverages U.S. board-certified clinicians, certified technicians, nine technology-enabled care centers, and sophisticated connectivity and diagnostic technology to deliver 24 x 7 x 365 clinical expertise and proven clinical results to patients, families, and providers in more than 100 hospitals across 30 states.



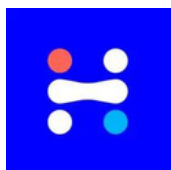
## **Hopin**

Hopin is the first all-in-one live online events platform where attendees can learn, interact, and connect with people from anywhere in the world. With Hopin, you can create live online and hybrid events that are interactive and personal. Whether you're hosting a live training workshop, bringing your company's remote team together, or launching a full-scale digital conference, it's easy to create an engaging Hopin event for up to hundreds of thousands of people. At a Hopin event, your attendees can network one-on-one, break out into group sessions, watch keynote presentations, send chat messages and polls, and explore interactive expo areas. There's also a virtual backstage for speakers and plenty of sponsorship opportunities.



## **Illuminate Health**

Only 12% of US adults have proficient health literacy and as a result \$528 billion is spent due to non-optimized medication therapies - impacting millions of individuals. Illuminate Health is an AI and machine learning-powered digital health assistant designed to help people live healthier. The platform offers medication management skills to help patients and caregivers safely administer medication at home through personalized scheduling, safety checks, and education. Collaboration capabilities help patients and their care teams stay connected through remote monitoring and telehealth, allowing for optimized treatment compliance. Disease-specific capabilities such as health status check-ins, recommended wellness activities, and community resource navigation; support patients with chronic condition management, substance use disorder, and beyond. Patients receive personalized guidance in their daily routine to live healthy. Healthcare providers' effectiveness is improved through optimized patient compliance resulting in fewer readmissions.



## **Included Health**

Included Health is a new kind of healthcare company, delivering integrated virtual care and navigation. We're on a mission to raise the standard of healthcare for everyone. We break down barriers to provide high-quality care for every person in every community – no matter where they are in their health journey or what type of care they need, from acute to chronic, behavioral to physical. We offer our members care guidance, advocacy, and access to personalized virtual and in-person care for everyday and urgent care, primary care, behavioral health, and specialty care. It's all included.



## **Intelligent Retinal Imaging Systems**

In our ongoing mission to end preventable blindness, IRIS preventative screening for Diabetic Retinopathy is as simple and quick as taking a patient's blood pressure or stepping on a scale, and can be just as helpful to physicians in helping to detect eye disease or other disorders. The retina is a window into the body. Minute changes in the blood vessels of the retina can be early indicators of issues elsewhere.



## **KeyCare**

KeyCare offers health systems access to a network of independent virtual care providers working on KeyCare's Epic-based EMR and telehealth platform. Our vision is to increase access for health system patients while decreasing the burden for their providers. Health systems can start with nationwide virtual on-demand care coverage (24x7, 50-state coverage), and then may add other virtual health services based on their virtual care initiatives.



## **Lenovo**

Lenovo is one of the world's leading personal technology companies, producing innovative PCs and mobile internet devices. Healthcare provider organizations use virtual care to remotely monitor and manage their patients with health conditions such as diabetes, congestive heart failure, or other conditions as prescribed by the provider. This comprehensive platform is designed to be integrated with the health system. The solution transmits vitals from the biometric devices, facilitates quick communication or teleconferencing with the patient, and sends data to the patient's electronic medical record. A smart display or tablet guides the patient through delivery of targeted patient education, care plan administration, and biometric remote monitoring.



## **m.Care**

m.Care is powering virtual care programs at leading, innovative healthcare systems across the U.S. These healthcare systems, including OSF Healthcare, serve thousands of at-home patients utilizing the predictive and proactive technology created by m.Care. m.Care is a patient-centric, client-focused solution for patient engagement. Dedicated to improving patient outcomes, while lowering the cost of healthcare delivery, m.Care empowers individuals to take responsibility for their own health care, while providing the care team with insight into the patients assigned to their care. m.Care believes the growing demands being placed on health care providers can best be addressed by merging state-of-the-art technologies with the specific needs of the clinical community. Our experience shows that a good “partnering” relationship is the best way to respond to those demands. You will find m.Care to be a very good partner.



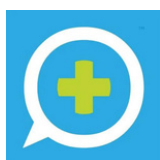
### **MDLIVE**

Founded in 2009 and headquartered in Sunrise, Florida, MDLIVE, Inc. is a privately held corporation and is a leading provider of telehealth services, including low-acuity medical care, behavioral health, and dermatology. MDLIVE makes it easy to visit a doctor in minutes through our mobile app, online and by phone.



### **Medocity**

Medocity Inc., headquartered in Parsippany, New Jersey, delivers patient-centric, whole-person designed ecosystems for digital care. We serve life sciences, payers and provider organizations seeking best-in-class digital solutions to improve outcomes and reduce healthcare costs. Bridging the gap between the clinic and the home, the Medocity Digital Care Platform enables optimized engagement and continuous care for patients with chronic and complex conditions. Medocity's award-winning technology combines condition management, remote monitoring, artificial intelligence, cognitive computing, and telehealth interventions in a single cloud-based ecosystem. Accessible in real time on any device or operating system, the Medocity platform integrates with EMRs, digital assistants, and hundreds of connected sensors delivering meaningful patient-centered care away from the hospital or clinic. Virtual care. Real outcomes.™



### **MeMD**

Our telehealth solutions make it easy for people to access best-in-class care whenever and wherever, while driving down overall healthcare costs.



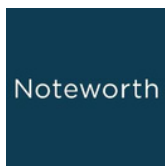
### **Mend**

Mend is an enterprise patient engagement platform that offers easy patient intake & communications, custom in-office and virtual care workflows, and seamless telehealth - optimized with AI.



### **Neoteric Health**

A cloud based, tightly integrated solution comprising Omnichannel Telemedicine, Scheduling and Documenting. Neoteric enables frictionless experience for both Patient and Physician.



## **Noteworth**

Noteworth is a digital healthcare SaaS pioneer dedicated to driving change and modernizing the way health systems and providers deliver and coordinate patient care. Noteworth's first-of-its-kind interoperable digital medicine platform allows organizations to harness multiple streams of patient data into a centralized view, allowing for proactive interventions and continuous, high-touch patient care and engagement across multiple specialties and chronic conditions. Learn how physician groups and healthcare systems leverage Noteworth to target costly readmissions, reduce utilization and care costs, boost patient satisfaction, and improve clinical outcomes.



## **NRC Health**

The need to humanize care has never been more apparent. COVID-19 has put patients in hospital beds, scared and separated from their loved ones. And it's redefined outpatient care with a shift from in-person to virtual visits. Care teams are under enormous stress. Clinicians need to quickly learn what matters to their patients, just as health organizations need to focus on what matters to people on the front-line. PatientWisdom, Inc. transforms the experience and delivery of care by listening to the people involved, individually and at scale. Our Wisdomics® platform captures real-world perspectives directly via HIPAA-compliant, mobile-responsive digital solutions – PatientWisdom®, ProviderWisdom® (with StudentWisdom™ for trainees), and CommunityWisdom® – distilling essential information into meaningful, actionable insights to help clinicians and health organizations become more responsive and successful. This practical combination of digital and personal is the key to leading in the age of safety, consumerism, personalization, and value-based care. Right now.



## **Nurse Disrupted**

Founded by an executive at top EHR company, Epic, and a DC veteran in health policy, Nurse Disrupted solves complex health problems through simple solutions. On March 23rd, 2020 an adult male shelter in Madison, Wisconsin had no access to care providers for pandemic response. From idea to action, Nurse Disrupted launched the first Care Station at a homeless shelter in 48 hours. Since then, The Care Station has connected more than 14,000 patients to 200 providers, and 0

COVID-19 outbreaks later, Nurse Disrupted will expand from homeless shelters to rural clinics, skilled nursing facilities, schools, prisons, and state Medicaid programs. Every care provider and patient understands health technology provides an advantage, but the digital divide is a chasm. Nurse Disrupted creates products that span technology literacy levels and resource availability for care locations. Nurse Disrupted seeks to bridge the digital divide in health care by bringing simple, cost effective, vital technologies to resource deserts.



### **Nurimed**

Nurimed is a HIPAA compliant web and mobile platform that provides more meaningful, longitudinal support through built-in video appointments, scheduling, provider matching algorithm, secure messaging, file sharing, educational content, customizable trackers, and AI photo food logging.



### **Nuvo**

Nuvo is an emerging leader in maternal-fetal connected health, passionate about creating technology that radically transforms the experience of pregnancy care for parents and healthcare providers. Our platform, INVU by Nuvo, is an innovative remote maternal-fetal monitoring solution that connects pregnant patients with a network of care, wherever they may be. INVU has been FDA approved for remote non-stress testing without the need for a clinician present to apply the device, and has recently been published in AJOG's prestigious Gray Journal.



### **OhmniLabs**

Founded in 2015, U.S.-based robotics company OhmniLabs offers human-centric telepresence robot solutions that provide connection and support to anyone, from anywhere in the world. At a time when countries around the world have been hobbled by COVID-19, OhmniLabs is delivering a fully dependable telepresence solution. At under \$2,200, the Ohmni Robot has been especially popular among healthcare institutions looking to optimize patient experience, reduce infection rates, and enhance provider utilization, patient access, and remote monitoring capabilities all while keeping overhead costs low. With no implementation or installation needed, our HIPAA-compliant Ohmni Robots are currently being utilized by over 30 healthcare



systems worldwide, including Mount Sinai and Cleveland Clinic, to bring create new and scalable opportunities for patient access, care, and experience activities.



### **Olla**

In today's consumer-driven world, the growth of health systems hinges on meeting consumer demands for convenient, digitally-enabled care experiences. Healthcare brands that successfully provide a seamless, consumer-grade experience across both digital and in-person care will thrive, earning loyal patients and lifetimes of care. The task of unifying everything to become this experience has been a monumental challenge, until now. Olla provides everything a Health System needs to create new top-line growth opportunities through on-brand, consumer-grade experiences, all in harmony with existing IT & EHR investments.



### **Paloma**

Paloma Health is a virtual specialty clinic focused on thyroid disease, specifically hypothyroidism. Paloma Health is a "full-stack" virtual clinic helping patients manage hypothyroidism and Hashimoto's from home. The offering includes at-home blood test kits, virtual visits with specialists and nutritionists, dietary and lifestyle interventions, and vitamin supplements. This combination has proven to be life changing for our patients' happiness and productivity when they are struggling to find the right care and have a myriad of symptoms all at once: depression, fatigue, weight gain, brain fog,. The barriers and burdens of traditional hypothyroid care are significant: patients bounce from endocrinologists to nutritionist to primary care. They struggle to find specialists who understand their condition. Paloma Health is a game changer for many patients!



### **PatientBond**

PatientBond's cloud-based, digital health platform automates patient engagement and care coordination with two-way communications, response tracking and real-time adjustment & optimization. PatientBond offers solutions to tackle many business and clinical challenges, including Healthcare Consumer Awareness/Marketing, Pre Visit, Point of Care, Patient Loyalty and Patient Collections for Health Systems, Physician Practices, Urgent Care Centers and Payers.



PatientBond personalizes communications based on patients' motivations and channel preferences using a proprietary psychographic segmentation model developed by healthcare consumer experts from P&G, the worldwide leader in consumer products and advertising. PatientBond enables you to activate desired patient behaviors to increase revenue and volume while ensuring cost avoidance and savings.



### **pCare**

pCare's cross continuum, patient engagement solutions help healthcare providers educate and collaborate with patients. The pCare open platform integrates with existing EHR/EMR systems, patient portals, and digital health applications to connect patients, families and care partners. Recognized by KLAS as the quality leader in the interactive patient systems category, pCare is the partner leading healthcare organizations trust to improve care quality, patient outcomes, and financial performance.



### **PSYCHeANALYTICS**

PSYCHeANALYTICS is the only company giving primary care physicians a whole-patient snapshot of psychological, psychiatric, and social barriers to wellness and suggesting relevant treatment plans for Whole Person Care. We integrate with the clinic's EHR, assess all important behavioral health conditions, provide decision support during the visit to help physicians manage workflow, and are there to help clients expand their behavioral health capabilities. Our patient database is an excellent resource for outcomes research and clinical trials.



### **Pulsara**

Pulsara is the healthcare communications and logistics platform that unites teams and technologies during dynamic events. What makes Pulsara unique is its ability to enable dynamic networked communications for any patient event. With Pulsara, clinicians can add a new organization, team, or individual to any encounter, dynamically building a care team even as the patient condition and location are constantly evolving. Simply CREATE a dedicated patient channel. BUILD the team. And COMMUNICATE using audio, live video, instant messaging, data, images, and key benchmarks. Studies report an

average decreased treatment time of approximately 30% when using Pulsara. Pulsara is the evidence-based standard of care.



### **QliqSOFT**

QliqSOFT is the leading provider of secure clinical collaboration and patient communication solutions for healthcare. From secure messaging and AI-Driven chatbots to video conferencing and telemedicine, over 1,000 hospitals, home health, and hospice organizations trust QliqSOFT to deliver HIPAA-compliant and real-time communication between doctors, nurses, caregivers, and patients.



### **Quintree**

Developer of telehealth software for medical professionals. The company's platform offers clinical expertise to patients suffering from ear, nose and throat disease over videos and audio calls. Quintree is a technology company connecting healthcare providers caring for patients with Ear-Nose-Throat (ENT) experts over secure video. Quintree began as an idea for sharing clinical expertise between medical providers based on first-hand demand for knowledge of practicing surgeons and medical school professors specializing in Otolaryngology.



### **RelyMD**

RelyMD bridges the gap between your patients and the most appropriate place of care – anytime, anywhere. Our robust technology powers care coordination, readmission reduction, and lower healthcare spend through features developed by our physician-led care team. RelyMD provides immediate, 24/7 access to a board-certified doctor from the comfort of your home or office via a secure online video platform.



### **Rx.Health**

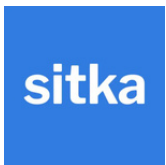
Rx.Health - a spinoff from the Mount Sinai Health System – brings the first enterprise-wide, Digital Medicine delivery system that enables providers to prescribe evidence-based mobile health applications, multi-media education, wearables, and therapeutics to patients at the point of care. Developed within Mount Sinai's Digital Innovation Center (AppLab), Rx.Health's digital medicine prescription platform

(RxUniverse) is now utilized across multiple clinical specialties developing unique success stories.



### **Scene Health**

Scene Health (formerly emocha Health) is solving the decades-old problem of medication nonadherence by leveraging the power of people, science, and technology. Our 360° model of care enhances the gold standard of medication adherence, Directly Observed Therapy. Combining personalized video coaching, education, and motivational content, we bring healthcare professionals, patients, and their families together to solve the \$500B medication nonadherence problem. Our mobile app allows patients to connect with a care team of pharmacists, nurses, and health coaches through daily video check-ins, anytime and anywhere. We make it fun for patients to stay on top of their medications, help them address any medication challenges, and empower them to improve their health by identifying and addressing barriers to adherence related to social determinants of health. Over 120 customers across the healthcare landscape use our medication engagement program to improve medication adherence for patients with chronic and infectious diseases.



### **Sitka**

Sitka is an asynchronous telehealth platform and virtual specialty provider network - connecting providers to one another and to their patients. Sitka's asynchronous solution enables the ability to send your members personalized video messages reviewing their data (lab results, images, etc.) while also providing access to our virtual specialty provider network, so providers can stay at the helm of their patient's care - all through video messages without any scheduling required. Additionally, our software is device and browser agnostic without the need for an app. Our solutions are flexible and we have experience quickly and virtually deploying our solutions to aid in addressing the COVID-19 impact.



### **Solv**

Solv is a scheduling, virtual care and patient engagement platform proven to increase visit volumes and patient satisfaction. Solv provides a digital presence for providers to want to offer convenient, accessible healthcare to their patients. Solv offers solutions to engage

patients, increase visit volumes and improve satisfaction for both in-person and virtual encounters.



### **Steady MD**

SteadyMD partners with leading, enterprise health organizations to power exceptional telehealth experiences in all 50 states. As the backbone of modern healthcare, we build on-demand clinician workforces; provide legal and regulatory guidance, and; deliver customized technology platforms.



### **Steer Health**

Steer Health is an AI-powered growth and automation platform for hospitals and healthcare organizations. Steer's mission is to drive revenue acceleration and cost savings by reducing the burden on healthcare professionals. With innovative solutions designed to streamline patient acquisition, retention and enhance care, Steer Health is at the forefront of transforming the healthcare landscape.



### **Storm ID**

Storm ID is a digital transformation delivery partner for the healthcare sector. They developed Lenus, a system of interoperability, to bridge the gap between existing healthcare systems and new digital therapeutics and diagnostics through use of AI and machine learning. Lenus uses patient-generated health data to enable services that reduce rehospitalisation rates and waiting times and improve health outcomes. Services have been provisioned in the NHS to transform chronic condition care pathways for specialties like COPD, AF, dermatology and more. Prevalence of chronic conditions is increasing. The healthcare sector requires innovative solutions that use AI as part of routine care. For payers, Lenus reduces healthcare costs; for providers, Lenus increases customer engagement; and, for customers, Lenus delivers the type of digitally enabled health services that they are looking for.



### **TeleHealth Care Solutions**

TeleHealth Care Solutions, LLC (TCS) develops innovative software, systems, and tools to be utilized by physicians to extend access to healthcare in new populations. TCS has developed novel software

solutions that open new markets to health care professionals. TCS is active in the scientific validation of new clinical systems through clinical trials. Our flagship software includes the Virtual Physical Examination (VPEXam) system.



### **TeleRay**

TeleRay is a complete telehealth and image management platform to share, view and consult with images and results with patients and other professionals. TeleRay transfers patient studies faster and more securely than any other method. Enjoy a host of other free features including a built-in DICOM Image Viewer, Query/Retrieve from PACS, Anonymize Study, Import Studies from Disc, and many more! TeleRay products allow for the viewing or transfer of DICOM images during telehealth visits. Transfer images created or viewed through TeleRay Live, TeleRay Record, TeleRay, and TeleRay Visit. Our ultra-secure cloud storage system is highly scalable, highly reliable, and easy to implement. It offers super-fast uploads, downloads, and viewing anywhere, on any device, at any time. We partnered with Microsoft Azure to bring the most secure storage to you in your own silo. We do not put your patients in a large repository like other companies. Image management is included with any TeleRay subscription. Whether you need a temporary, long-term, or reliable backup solution; we will meet your needs. Includes FDA registered viewer with cine, hanging protocols, fusion, MPR, and much more at a price to beat any budget.



### **Thread Health**

Thread Health is a virtual, data-driven clinic that gives adolescents the care they need and deserve. Thread's platform is supported by its expert-led team of adolescent trained physicians, health educators, and care navigators. Thread Health is available seven days a week to connect teens, parents, and doctors in real time, wherever they are. Adolescents comprise 20% of our population and continue to be a growing area of spend for key healthcare stakeholders. Thread's tech-based, clinically supported approach for adolescents is necessary for managing illnesses, health risks, mental health, and continuity of care for the digitally native 10-25 age group. Thread Health's asynchronous platform has proven its cost-saving model. Partners can expect 4:1 cost savings with Thread on their unaddressed adolescent population.



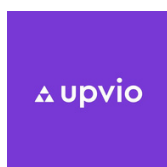
## **Tono Health**

Tono Health is a virtual dermatology platform specifically designed to integrate seamlessly into your healthcare system. Our solution empowers you to expand your hospital's reach and provide access to specialized sub-specialists, catering to a wider range of patients. With easy integration, Tono Health enhances your revenue while prioritizing improved patient outcomes. Our team of specialists delivers advanced treatments for complex medical dermatology cases and ensures quick access to general dermatology services. We work hand in hand with your existing staff, facilitating in-person care and seamless referrals to your specialists and ancillary services. By implementing Tono Health, you can deliver comprehensive dermatology care that optimizes patient well-being, increases revenue, and elevates the overall quality of care.



## **Twentyeight Health**

Twentyeight Health is the first comprehensive sexual & reproductive health platform and are on a mission to provide accessible, convenient, and affordable healthcare to all women, especially underserved populations. Twentyeight offers sexual education, telemedicine consultations, medication delivery and ongoing care with doctors and includes services covering birth control, STIs, reproductive health, pre & postnatal care, and menopause care. And they are the only online player accepting Medicaid, alongside commercial insurance and affordable out-of-pocket options. We've built a comprehensive end-to-end sexual healthcare companion solution for women. We'll provide education, access to providers and convenient delivery of medications spanning birth control, STIs, reproductive health, pre & postnatal care, and menopause care.



## **Upvio Healthtech**

Upvio is the most seamless and efficient practice management solution, created to streamline workflows, eliminate repetitive admin time, and drive success in a digital-first healthcare ecosystem. Upvio's solution in the healthcare industry targets healthcare providers across various specialties and organizations of all sizes. Upvio is perfect to streamline and automate various operations and processes, such as appointment scheduling, telehealth, messaging, patient monitoring, and payments. It is designed to meet regulatory requirements and compliance standards, such as HIPAA and GDPR, and offers features

specifically tailored to the healthcare industry, such as automated reminders, customizable forms, full telehealth features, a virtual waiting room, and remote vital signs assessment. The most affordable solution with easy integration and support for varying levels of technical expertise, including dedicated account managers for setup and ongoing support.



### **VeeOne Health**

VeeOne Health is the first end-to-end virtual care solution to address the needs of patients, providers and healthcare systems at every stage of the patient journey. We provide everything healthcare systems and remote physicians need to stand up a world-class virtual care program.



### **Vibe Health by eVideon**

Vibe Health is the trusted platform to leading hospitals and health systems seeking to modernize the care experience for patients, families, and clinicians. Using smart room technology, the software platform streamlines clinical workflow and transforms the patient room into a highly personalized and interactive care environment. The platform integrates with the hospital's EMR and other installed technologies to improve communication and care coordination, ensuring that accurate, real-time information is always accessible via the in-room Smart TV, digital whiteboard, digital door sign, and bedside tablet. With automated service requests, education assignments, and documentation, Vibe Health reduces the technology burden on clinicians and enables them to operate at the top of their licensure. Vibe Health empowers hospital leaders to meet the unique needs of their patient population with customizable features, including in-room surveys and video chat, which serve to amplify the voice of the patient and make real-time service recovery a reality.



### **Vidyo**

Vidyo telehealth solutions extend well beyond delivery of care to rural patients. We drive clinical efficiency and continuity of care across care settings for better patient outcomes at lower cost.





## **ViTel Net**

ViTel Net has been leading virtual care technology innovation for over 30 years. Our robust cloud platform streamlines clinical and operational workflows while providing clinicians access to all relevant patient data, regardless of its source, with a single sign-on. ViTel Net's "no code" configurable user experience enables the flexibility needed to provide remote care, quickly and cost effectively for any use case. The results – greater efficiency in making informed decisions that lead to better patient experiences and outcomes across the virtual care continuum.



## **Wholistics Health**

Wholistics Chatbot is a patient engagement and referral optimization solution focused on evidence-based guidance and support for higher engagement and better disease management and prevention outcomes. ENGAGE: Texting optimizes access – even in underserved populations, smart phones are more prevalent than laptops and other devices EDUCATE: Sharing evidence-based content for managing chronic conditions across all dimensions of health (nutrition, mental health, physical movement, exercise) with links to recipes, tips, third party content, and direct dialing to clinical care/call center. MOTIVATE: Self-reported baselines, progress, challenges and milestones can be gathered by friendly, easy-to-use chat-based surveys SUPPORT: Providing actionable recommendations with links to patient assistance and resources (prescription savings, food pantry, free clinic, transportation, etc.)



## **WiserCare**

WiserCare's digital decision support platform combines clinical evidence, patient preferences, and a proprietary data modeling approach to enable patients to make better healthcare choices our customers are health systems, insurers, ACOs and risk-bearing providers seeking to deliver higher value, preference-aligned care by engaging individuals more deeply in their treatment choices. WiserCare's programs have proven to yield higher quality decisions, increase quality and satisfaction, and lower utilization and cost in a variety of settings WiserCare can be used at scale by both clinic- and plan-based care teams.





## **Worx**

Worx is a family-owned Healthcare Staffing Agency responsible for providing care to up to one million patients a year. We want to be known for being the standard in the healthcare staffing field. We are built on customer service principles and aim to care for our employees who spend their lives caring for other people. We also advocate for our clients and equip them with reliable and skilled clinical staff.

## **Find your new virtual visit solution.**

Virtual care can improve outcomes, drive patient satisfaction, and broaden access to specialty care for underserved patient populations. The leading virtual visit solutions go beyond phone calls and video visits with a wide range of tools and capabilities to offer greater flexibility for patients while reducing care team workloads and controlling costs.

Visit [AVIA Marketplace](#) to explore the companies listed in this report and thousands of other digital health companies and solutions. You'll find verified client lists, use cases, differentiators, and more to help you streamline the vendor selection process and identify companies that can fulfill the unique needs of your health system.